

Data Protection Policy

Complete Fixing Solutions Limited

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DATA PROTECTION STATEMENT OF INTENT

At Complete Fixing Solutions, safeguarding your personal data is a fundamental priority. We recognise the importance of transparency and accountability in our data handling practices. This comprehensive data protection statement is designed to provide you with clarity on how we collect, utilise, and safeguard your personal information throughout your interactions with our website.

1. Data Collection

When you visit our website, we may collect certain information automatically, including your IP address, browser type, operating system, and browsing activity. We may also use cookies and similar tracking technologies to enhance your experience and analyse how our website is used.

2. Personal Information

We only collect personal information that you voluntarily provide to us, such as your name, email address, and any other information you choose to share when contacting us or signing up for our services.

3. Use of Information

We may use your personal information for the following purposes:

- To provide and improve our services.
- To communicate with you, including responding to your inquiries and sending you important updates
- To personalise your experience on our website
- To analyse website usage and trends
- To comply with legal obligations

4. Data Sharing

We may share your personal information with trusted third parties who assist us in operating our website, conducting our business, or servicing you, if those parties agree to keep this information confidential. We will not sell, trade, or otherwise transfer your personal information to outside parties without your consent, except as required by law.

5. Data Security

We implement a variety of security measures to maintain the safety of your personal information when you enter, submit, or access your information. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

6. Your Rights

You have the right to review, update, or delete the personal information that we hold about you. You may also opt-out of receiving any communications from us at any time. To exercise these rights or if you have any questions about our data protection practices, please contact us using the information provided below.

7. Changes to this Statement

We reserve the right to update or modify this data protection statement at any time. Any changes will be effective immediately upon posting the updated statement on our website. We encourage you to review this statement periodically for any updates.

8. Contact Us

If you have any questions or concerns regarding this data protection statement or our privacy practices, please contact us at mwalcott@completefixing.com